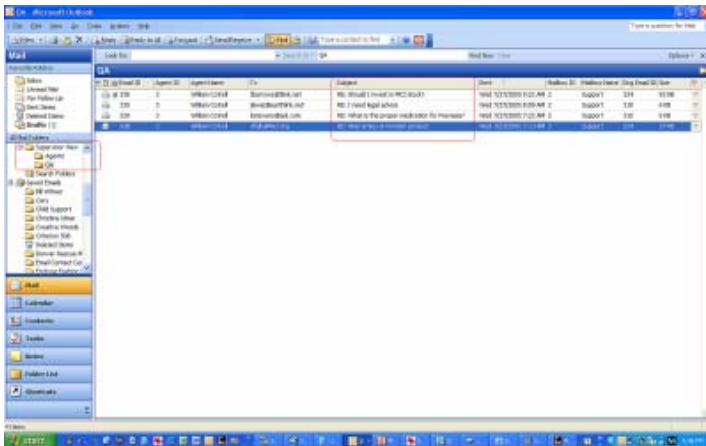
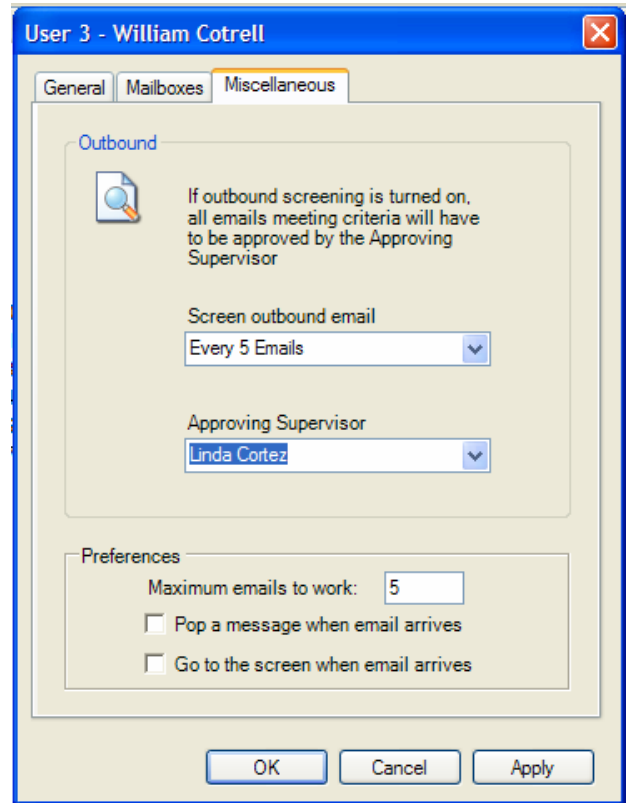


QUALITY ASSURANCE

SOFTWARE
DEVELOPERS & CTI
INTEGRATION
CONSULTANTS

Menlo Software's Quality Assurance (QA) product is an Outlook plug-in that allows managers to monitor outbound emails of their employees. QA stores each outbound email sent into a database. Then based upon administrative business rules, all or specific emails are routed to the manager for review before they are sent.

The manager then has the option of either rejecting the email or approving it. Approved emails will go to their designated email address. Rejected emails will go back to the employee sender with a message from the manager stating why the email should not be sent.



FEATURES

- Database—All emails are stored in a Microsoft SQL database.
- Quality Assurance—Managers can go into Outlook and review emails sent by employees before they are delivered to the customer. Managers can prevent sensitive emails from being delivered (reject) or they can allow proper emails to go through (approve).
- Administration—Managers can setup words or phrases used to scan the email subject and body. They can have all emails reviewed or set a specific interval of every 5 emails for example.

Our clients realize the value of making sure inappropriate email verbiage does not get sent to their clients. The ease of use that QA offers, the seamless integration with Outlook on which the solution is based, and the low total cost of implementation makes QA the best solution for quality assurance of Outlook emails.

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